

Quality Policy Statement

It is the policy of Acenta Steel Ltd to meet customer requirements and enhance their satisfaction with our products and overall service by operating all of our processes under controlled conditions.

This policy is deployed through our quality management system that has been established, documented and implemented to fully conform to applicable ISO 9001 customer-specific, statutory and regulatory requirements as they apply to our products and services. The company uses and promotes the 'process approach' and 'risk based thinking' as required by ISO 9001.

The system is maintained and continually improved through the setting, monitoring and reviewing of our quality objectives, data analysis, internal auditing, problem solving, corrective and preventive actions, physical and human resource requirements and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an on-going basis.

Personnel are provided with instruction to assure their understanding of the company quality policy together with training/coaching to enable them to competently carry out their work. They are given access to quality management system documentation and are made aware of relevant procedures and/or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements, and to appreciate the consequences for the customer of any non-conformity to quality requirements.

The necessary infrastructure and work environment is provided and maintained to ensure conformity to product, statutory, regulatory and legal requirements.

The Quality Representative is the appointed person to ensure that the quality system is effectively maintained.

The CEO is responsible for assuring that all activities are carried out in accordance with the organisation, customer and regulatory requirements.

Our quality policy and quality management system have been established by our top management and are subject to regular management review to guarantee continuing suitability, efficiency and effectiveness. The policy is communicated throughout our organisation along with the importance of meeting statutory and regulatory requirements.

Personnel are made aware of the quality policy and objectives, and their contribution to the system and the implications of not conforming to systems requirements.

This policy is available to all employees and interested parties.

Signed:



Colin Mills
CEO

January 2020